Project Closeout Report
Presented to the IT Committee March 26, 2008

Project Name: National Provider Identifier (NPI)

Agency: DHS

Business Unit/Program Area: ITS

Project Sponsor: Jenny Witham

Project Manager: Val Brostrom

Project Objectives	Measurements	
	Met/ Not Met	Description
Comply with federal guidelines • Able to accept Legacy Medicaid IDs or NPIs by October 2, 2006 • Able to accept only NPIs by May 23, 2007	Met	• Able to process claims by the NPI or Legacy ID • Able to process claims by the NPI only
Simplify the submission of claims • Communicate changes and the timeline to providers	Not Met	• 60% of all providers will register their NPI by September 15th, 2006

Schedule Objectives			
Met/ Not Met	Scheduled Completion Date	Actual Completion Date	Variance
Met	12/11/06	12/5/06	1 week early

Note: this date applies to the technical changes that were implemented.

Budget Objectives			
Met/ Not Met	Baseline Budget	Actual Expenditures	Variance
Met	$476,576	$384,316.62	19% under budget

Major Scope Changes
None during project execution. Since the inception of the project, CMS has moved the required implementation date to May 23, 2008.   The original CMS deadline was May 23, 2007.

Lessons Learned
What went well • Communication – kept providers as informed as possible • Development of web portal Room for Improvement • Better analysis for the development of the MMIS changes - improved integration project team knowledge with maintenance team • Communication in regard to the paper forms. Breakdown in communication between NPI project team and the paper claims staff. • CMS's delays to the date had an effect on the project • Lack of provider participation. • Better preparation on the testing environments.

Project Closeout Report
Presented to the IT Committee March 26, 2008

Success Story
Throughout the planning and execution of this project, May 23, 2007 was our federally mandated go live date. During the planning phase it was determined by the project team to align our schedule with Noridian and CMS and implement the changes by October 2, 2006. As the project progressed, Noridian and CMS changed their dates, but we did our best to reach our planned milestones.   As a result all system changes were completed on December 5th, 2006.
Although the system changes were implemented in December, the project team continued to meet with the coalition to address any questions the providers may have had and to communicate changes in the DHS claim process.
As the May 23, 2007 date approached, CMS changed the date to May 23, 2008. This allowed for DHS and ITD to work through the functional issues that are being encountered. In December of 2007, the last change to be implemented was the denial of claims if they did not have an NPI on a required claim. This did cause a large amount of claims to be denied, but the end result was a quick clean up of the system with providers registering their NPIs with DHS.